



Rules and requirements for sending us your new ID photo

Please see below the rules and requirements for sending us your new ID photo.

We recommend sending us a scanned passport-type photograph (USA size: 2"x2"; UK size: 45mm-high x 35mm-wide).

We will not accept photos that do not follow these requirements and your inspector card issuing will be delayed.

Rules for digital photos

The quality of your digital photo

Your photo must be:

- **clear and in focus**
- in colour
- unaltered by computer software
- **at least 600 pixels wide and 750 pixels tall**
- **at least 500KB and no more than 10MB**

What your digital photo must show

The digital photo must:

- **contain no other objects or people**
- **be taken against a plain light-coloured background**
- **be in clear contrast to the background**
- not have 'red eye'

In your photo you must:

- **be facing forwards and looking straight at the camera**
- **have a plain expression and your mouth closed**
- **have your eyes open and visible**
- **not have hair in front of your eyes**
- **not have a head covering (unless it's for religious or medical reasons)**
- **not have anything covering your face**
- **not have any shadows on your face or behind you**